

## Accessibility Guide for Manor Hotel Meriden

<https://www.manorhotelmeriden.co.uk/> , 01676 522735

Contact for accessibility enquiries: **Silvio Faller**



### Welcome

At Manor Hotel we want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book for your specific requirements.

### At a Glance

#### Level Access

- The main entrance has level access with a ramp. The ramp is permanent.
- There is level access from the main entrance to:
  - Reception Lobby
  - Reception Lounge
  - 300 and 400 Bedrooms
  - Marco Pierre White Steakhouse Bar & Grill
  - Triumph Bar
  - Cedar Suite
  - Toilets

- There is level access from the Car Park Back entrance to:
  - Cedar Suite
  - Toilets
  - Triumph Bar
  - Reception Lobby
  - Reception Lounge
  - 300 and 400 Bedrooms
  - Marco Pierre White Steakhouse Bar & Grill
  
- There is level access from the Car Park Side entrance to:
  - 100 bedrooms
  - Quarry Bends Suite
  - Quarter Bridge Suite
  - Arden Suite
  - Aylesford Suite
  - Aylesford Toilets
  
- There is level access from the Triumph Bar entrance to:
  - Triumph Bar
  - Cedar Suite
  - Reception Lobby
  - Reception Lounge
  - 300 and 400 Bedrooms
  - Marco Pierre White Steakhouse Bar & Grill
  - Toilets



#### Access with steps

- There are steps from the main entrance to:
  - 100 and 200 Bedrooms
  - Quarry Bends Suite
  - Quarter Bridge Suite
  - Arden Suite
  - Aylesford Suite
  - Aylesford Toilets
  
- There are steps from the Car Park Back entrance to:
  - Aylesford Suite
  - Guernsey Suite

- There are steps from the Car Park Side entrance to:
  - 200 Bedrooms
  - Reception Lobby
  - Reception Lounge
  - 300 and 400 Bedrooms
  - Marco Pierre White Steakhouse Bar & Grill
  - Triumph Bar
  - Cedar Suite



### Bedrooms

- We have non-allergic bedding.



### Level access bedrooms

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- The bathroom has a level access shower.
- The bathroom has grab rails



### Hearing

- The (bedroom) TVs have subtitles.
- All staff have disability awareness training.



### Visual

- The walls and the doors have high color contrast.
- We have information in large print and other.



### General

- Staff are available 24 hours a day.
- All staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.

## Getting here

Best Western Plus Manor Hotel Meriden  
 127 Main Road  
 Meriden  
 West Midlands  
 CV7 7NH



### Travel by public transport

- You can get to by bus.
- The nearest bus stop is outside the hotel to the left

- The nearest train station is Birmingham International.

#### *Travel by taxi*

- You can get a taxi with Veezu by calling 02475096833.

#### *Parking*

- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is complimentary.
- There is a drop-off point at the main entrance.
- From the car park to the entrance, there is level access.
- There are dedicated tarmac parking spaces with ample room for unloading and maneuvering.

## Arrival

#### *Path to main entrance*

- From the street to the main entrance, there is level access.
- The path is 1080mm wide, or more.
- The path is sloped.

#### *Main entrance*

- The main entrance has level access.
- There is a permanent ramp.
- The main door is side hung and manual.
- When you arrive, we can help carry your luggage.

## Getting around inside

#### *Visual Impairment - General Information*

- We have high colour contrast between walls and doorframes.

#### *Bedrooms*

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.

#### *Accessible bedrooms*

##### *Accessible bedroom*

- The route to the bedroom is 800mm wide, or more. The bedroom door is 800mm wide.

- The bedroom is flexible (either double or twin). The bathroom is ensuite. The bathroom door is 800mm wide.
- The bathroom has a level access shower.
- A bath chair is available.
- The shower head can be lowered if required.
- The toilets have handrails.
- There is 1000mm in front of the toilet. The toilet seat is 470mm high.
- The taps are lever operated and the sink is 750mm high
- The walls and the bathroom fittings have high colour contrast.



## Getting around outside

### *Lawn Area*

- From the main entrance to the gardens, there is level access.

## Customer care support

### *Accessibility equipment*

- We can provide a wheelchair. Wheelchair is free.
- The nearest toilet area for assistance dogs is located in the grounds around.

### *Emergency evacuation procedures*

- We have emergency evacuation procedures for disabled visitors.

### *Customer care support*

- All staff have disability awareness training.
- We have information in large print .
- Staff are available 24 hours a day.

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Guide last updated: June 2024